



Dear customer,

in case of potential warranty case come in touch with the retail where you bought our product in order to open a guarantee dossier.

Below the list of the information to be sent to the Company if you need to access to the technical analysis for a possible opening of warranty procedure about G3 products.

Please be aware that for whatever problem you might have had our dealer will ask you for following material:

roofboxes

- Picture of internal tuv label with lotto production number;
- As much as possible pictures of the damaged product;
- As much as possible pictures of every damaged component;
- Short summary about how the possible damage occurred;
- invoice or receipt of the product you bought;
- Police report, in case of refund demand of broken belongings or personal damages.



roofbars

- Picture of outside label of the product (label with barcode) with date of packaging;
- Picture of internal tuv label with lotto production number;
- As much as possible pictures of the damaged product;
- As much as possible pictures of every damaged component;
- Brand and year of the car;
- Short summary about how the possible damage occurred;
- invoice or receipt of the product you bought;
- Police report, in case of refund demand of broken belongings or personal damages.



wind deflectors

- Picture of how the wind deflector has been fixed;
- As much as possible pictures of the damaged product;
- Picture of wind deflector code engraved;
- Short summary about how the problem occurred.



wheel covers

- As much as possible pictures of the damaged product
- As much as possible pictures of every damaged component;
- Short summary about the problem;
- Picture of outside product label (label with barcode) with packaging date.



other accessories

- As much as possible pictures of the damaged product
- As much as possible pictures of every damaged component;
- Short summary about the problem.



* Please note that for all problems that occurred during transport, it is always necessary to forward the copy of shipping documents with marked reserve.